

# Accessibility arrangements by Crescent Pharma



Crescent Pharma is dedicated to ensuring equal, respectful, and accessible services for all our customers. We prioritise accessibility in compliance with the Equality Act 2010 and its associated regulations. Our commitment involves investing significant efforts and resources to implement necessary accessibility adjustments that empower individuals with disabilities to independently and equitably access our services alongside all other clients.

## Building Accessibility Arrangements:

Please note that our company's offices are not accessible to the public. However, we provide various digital channels through which you can easily reach us. Additionally, all our facilities comply with legal accessibility requirements.

## Accessible Customer Service:

To contact us, kindly refer to the "Contact Us" page on our website or use the provided email address.

## Accessibility of Internet Website:

We firmly believe in promoting equal opportunities on the internet for people with diverse disabilities and those who use assistive technologies. A truly accessible website ensures that individuals with disabilities, including the elderly, can browse with the same efficiency and enjoyment as any other user.

## Website Accessibility Information:

Our website adheres to the standards outlined in the Equality Act 2010.

Thorough testing has been conducted to ensure high compatibility with the Chrome browser.

Our website provides a semantic structure optimized for assistive technologies and supports customizable keyboard usage patterns, including arrow keys, Enter, and Esc for menu and window navigation.

Regular optimization is carried out to ensure compatibility with popular browsers and mobile devices.

## Accessible format:

Crescent Pharma offers information in accessible formats to accommodate customers with disabilities. Accessible information is provided free of charge. For accessibility inquiries and information, please reach out to our customer services team.

**Accessibility Requests and Suggestions for Accessibility Improvements:**

We are continuously striving to enhance the accessibility of our company as part of our commitment to providing the most accessible services to all individuals, including those with disabilities.

If you encounter any accessibility issues or malfunctions, please inform us via our customer services team on the 'Contact Us' page, and we will make every effort to find a suitable solution and address the problem as soon as possible.